No. SMTA/TK-ESS/2021/404
GOVERNMENT OF SINDH
SINDH MASS TRANSIT AUTHORITY
TRANSPORT & MASS TRANSIT DEPARTMENT

Karachi Dated: 8th October,2021

SAY NO TO CORRUPTION

To,

Wasif Ijlal
Chief Executive TransKarachi
Karachi.

SUBJECT: NOMINATION OF REPRESENTATIVE FOR ENVIRONMENT AND SOCIAL SAFEGURADS RELATED GRIEVANCES REDRESSAL COMMITTEE (GRC) – RED LINE KARACHI BUS RAPID TRANSIT PROJECT (KBRT)

Reference: No. TK/BRT-RL/ESS/2021-008 dated 2nd September ,2021

This is with reference to your letter no.TK/BRT-RL/ESS/2021-008 dated September 2,2021, the managing director SMTA has nominated followings specialist of Karachi mobility project for Grievances Redressal Committee (GRC) for implementation of Karachi BRT Redline Project.

1. Amir Hamza (Social Development Specialist)
2. Syed Jalal Jafri (Safety, Health, Environment & Quality Specialist)

12/10

(DIRECTOR)
ADMINISTRATION & HR

A copy is forwarded for information to:-

P.S (Y&C)

1. The Project Director BRT Yellow Line
2. PS to the Secretary, Transport & Mass Transit Department, Gos, Karachi
3. PS to the Managing Director, SMTA, Karachi
4. Master File.

TRANSPORT & MASS TRANSIT DEPARTMENT
GOVERNMENT OF SINDH
Karachi Dated 25th August, 2021

NOTIFICATION

NO.SO(Gen.)/Yellow.Line/BRT/2019/20: In compliance to the institutional requirement as required by the World Bank for Karachi Mobility Project and subsequently for Yellow Line Corridor, Grievance Redressal Committee is hereby constituted as under. The Grievance Redressal Committee will carry out its business as detailed in Compensation and Livelihood Resettlement Plan and shall facilitate the Project Management Team and Project Affected People (PAPs)/GBV to redress grievances (if any) during the implementation of Yellow Line Bus Rapid Transit (BRT).

1	Secretary, Transport and Mass Transit Department Sindh	Convener
2	Managing Director, Sindh Mass Transit Authority	Member
3	Representative from Commissioner Karachi Division	Member

Terms of References (TORs):-

- The GRC will meet every month (if grievances are brought to the Committee), determine the merit of each grievance, and resolve grievances within three weeks (21 days) of receiving the complaint.
- The GRC may request the project technical staff and officers working at head office, field level, and facility level to attend the meetings and provide information.
- GRC will ensure that objective and fair decisions are taken and agreements made in the best interest of the project. The procedures include verifying documents, conducting field inspections to verify the grievance's authenticity and eligibility, listening to different parties involved, referring cases to independent agencies for technical assessment.

SECRETARY TO GOVERNMENT OF SINDH

NO.SO(Gen.)/Yellow.Line/BRT/2019/20 **Karachi, dated the 25th August, 2021**

1. The Chairperson (Planning & Development Board), Government of Sindh, Karachi.
2. The Secretary Finance Department, Government of Sindh, Karachi.
3. The Commissioner, Karachi Division.
4. The Additional Inspector General of Police, Karachi.
5. The Managing Director, SMTA, Government of Sindh, Karachi.
6. Notification File.

SECTION OFFICER (General)
For Secretary to Government of Sindh